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   Harold Emanuel, Fred Niederman, Stewart Shapiro
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   Claudio Pinhanez
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   This paper proposes a framework based on Service Science for online servic
   and enables a better understanding of the different issues faced by their de
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   Keywords: online applications, online services, service science

3 ACM SIGGRAPH Computer Graphics: Volume 37 Issue 2
   May 2003 SIGGRAPH Computer Graphics
   Publisher: ACM
   Additional Information: full citation

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4 How DRM-based content delivery systems disrupt expectations of "pers
   Deirdre K. Mulligan, John Han, Aaron J. Burstein
   October 2003 **DRM '03:** Proceedings of the 3rd ACM workshop on Digital rights
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   We set out to examine whether current, DRM-based online offerings of mus
   consumers' current expectations regarding the personal use of copyrighted
   behavior of six music, and two film online distribution ...

Keywords: access control, content distribution, copyright, digital rights ma
use, privacy

5 The impact of the internet on organisational culture within the IT industry
Pamela Cooke, Jan H. Kroeze
October 2004 **SAICSIT '04:** Proceedings of the 2004 annual research conferen
          institute of computer scientists and information technologists on i
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Publisher: South African Institute for Computer Scientists and Information Technologis
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A number of factors contribute to the formation of an organisation's culture
location, nature of work, etc. The organisation's culture is also subject to ch
e.g. maturity, state of the economy, ...

Keywords: IT industry, human factors, human-computer interaction, inter
revolution, organisational culture, performance, security, technological vs. s

6 Cemeteries, oak trees, and black and white cows: learning to participate
Vicki L. O'Day, Mizuko Ito, Charlotte Linde, Annette Adler, Elizabeth D. Mynatt
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Publisher: International Society of the Learning Sciences
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Designers of Internet applications and those helping others learn about the
problems Internet newcomers face as they encounter the idiosyncratic stru
networked world. As part of an ethnographic study ...

Keywords: community settings, conceptual change, home computing, info
learning

7 Gauging adoptability: a case study of e-portfolio template development
Owen G. McGrath
November 2005 **SIGUCCS '05:** Proceedings of the 33rd annual ACM SIGUCCS
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To help improve the decision-making process involved in planning for deplo
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Keywords: technology acceptance model, usability evaluation, web-based

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9 Frontmatter (TOC, Letters, Election results, Software Reliability Resourc
2004 and the Software Engineering Volume SE2004, Software Reuse F
Forward)
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Publisher: ACM
Full text available: Pdf (6.19 MB)   Additional Information: full citation, index terms

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